



# inter face

JULY/AUGUST 2016

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## West Central Telephone Wishes You a Happy Independence Day

As you no doubt recall from history lessons, the Declaration of Independence was first published on July 4, 1776. On the day before, John Adams wrote a letter to his wife Abigail saying he envisioned the event would be celebrated with “pomp and parade, with shows, games, sports, guns, bells, bonfires, and illuminations” throughout the United States. How right he was!

Our offices will be closed on Monday, July 4 in observance of Independence Day. All of us at West Central Telephone hope you have a fun and safe holiday.



## Welcome Home to Security, Comfort and Peace of Mind

Some of the best times in life are the ones spent in your own home. The first rainy night you slept there as a brand-new homeowner. The birthdays and holidays. The memories and milestones.

As long as you're spending some of your most memorable moments at home, make sure you spend enough time choosing the right security system — one that watches over your property and the people you love, when you're home and when you're away.

Count on West Central Telephone to help you choose the right Honeywell security system for your family, because even the best guard dog falls asleep on the job sometimes! Our products do more than keep you safe. They can keep you connected to your home and family, make your home more comfortable, and provide a level of simplicity and convenience you'll really appreciate.

Best of all, they can enhance the quality of your family's life. What could make you feel more secure than that? Welcome home to peace of mind!

**Call West Central at 837-5151 for more information about the home security solutions.**

We make home security easy on your budget, too. Check out these two options:



	Safe & Secure	Safe & Secure Plus
L700 Touch Panel	✓	✓
3 Door/Window Sensors	✓	✓
Wireless Key Fob	✓	✓
Pet Sensitive Motion Detector	✓	✓
Yard Sign & Window Decals	✓	✓
Total Connect App	✓	✓
L5100 WiFi Adaptor	✓	✓
24/7 Alarm Monitoring		✓
<b>Monthly Price</b>	<b>\$19.95</b>	<b>\$39.95</b>

*\*Installation as low as \$99; call for full details.*

You can customize your base security system by adding home automation, which helps save energy and provides more convenience.

# August 11 is Your Reminder to Call 811



August 11 (8-11) is National Safe Digging Day, a natural reminder to call 811 prior to any digging project to have underground utility lines marked.

Examples of digging projects that require a call to 811 before starting include building a deck, planting a tree, and laying a patio. The depth of utility lines can vary, so they need to be marked even if you plan to dig only a few inches.

## Here's how it works:

- Call at least 48 hours prior to digging to ensure enough time for utility lines to be properly marked.
- When you call 811, a representative will ask for the location and description of your digging project.
- The call center will notify affected utility companies, who will then send a professional locator to the proposed dig site to mark the approximate location of your lines.
- Once lines have been properly marked, you can carefully dig in other areas.



## SmartHub is a Smart Way to Manage Your Account

West Central Telephone offers SmartHub, our online account management system. The free SmartHub app lets you conveniently manage all aspects of your account from your mobile device:

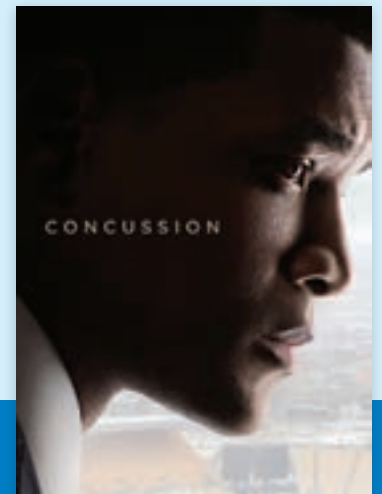
- View and pay your bill with us
- Make account changes
- Report any service troubles
- Ask questions of our customer service team
- Connect with us on social media



It's smart to use SmartHub, since it provides a safe and secure environment for bill payments and transactions between West Central Telephone and your financial institution. It's also a super easy way to notify us of account changes and service issues.

**Now through August, receive a one-time credit of \$5 when you sign up as a SmartHub customer and turn off the Printed Bill Status.**

You can create a SmartHub account in less than three minutes. Just go to [www.wcta.net](http://www.wcta.net) and click on the SmartHub logo in the upper right hand corner to get started. To learn more about SmartHub, hover over the Payments tab at the top of the page and choose SmartHub FAQs or call 837-5151 for more details.



**Concussion**  
Premiering July 16

**STARZ**

Dr. Bennet Omalu, a forensic neuropathologist, single-handedly makes the first discovery of CTE (chronic traumatic encephalopathy) in a professional football player and brings awareness to the public and the NFL.

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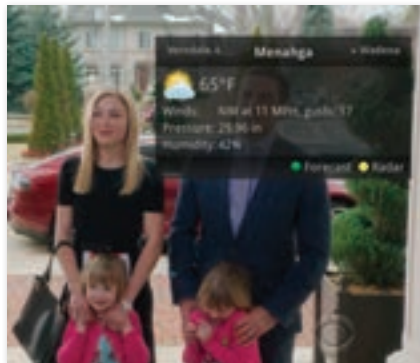


## Your West Central TV Service is About to Get Even Better!

We're updating our TV system to give you a better user experience. Once the middleware conversion is complete, you'll have more control as well as one-button access to top shows and current local weather. You can set Reminders to watch your favorite shows, set up a Favorites list for everyone in the home, or use one of our predefined Favorites list. Plus, you can customize the look of your Guide with more or less information, depending on your choice.

### What's new and what does it do? A few of the new features and functionality of the new TV platform are:

- **What's Hot App** – Shows you the top programs being watched in your area, top recordings in your area, and top series recordings in your area.
- **Weather App** – Gives you the current conditions, a 5-day forecast, and animated radar.



For more info on the new system, download the Quick Start Guide from our website. You can find it at [wcta.net](http://wcta.net) under Products & Services, Television, and the Channel & User Guides.

**Will the channel lineup change?** The channel lineup will remain the same with one exception. The Music Choice channels will move from 301-350 to 1000 -1049. There will also be a tutorial channel on channel 1.

**When will this change to the new platform take place?** We've been busy converting existing customers to the new platform and are about half done. We'll call you to upgrade, but if you want to upgrade sooner, please call the office at 837-5151. In most cases, we can complete the process over the phone.

**NOTE: We recommend you watch any recordings on your DVR service soon as they will not be available after the conversion.**



## NEVER. GIVE. UP. 5K Run/Walk

Did you know that suicide is the 2nd leading cause of death for youth in Minnesota? One in four public school 9th graders in Minnesota have admitted to having thoughts about killing themselves. Peggy Havnes of Menahga lost her son Kyle Kenyon to suicide, and she joined with others to form Never.Give.Up. — an organization dedicated to bringing suicide prevention and awareness education to our youth.

West Central Telephone is sponsoring the 3rd annual Never.Give.Up. 5K Run/Walk. The walk will be held August 27, with registration beginning at 8am at the Frazee-Vergas Elementary School. Current information can be found on the Never.Give.Up. Facebook page given below. All proceeds will be donated to area schools, including 80% split evenly between Perham-Dent and Frazee-Vergas, with the remaining 20% going to Wadena-Deer Creek and New York Mills Schools. The money is earmarked for suicide prevention education.

To find out more, visit **Never. Give.Up.** at [www.facebook.com/ NeverGiveUpSuicideSupport](http://www.facebook.com/NeverGiveUpSuicideSupport).



## Welcome, New Members

Boxell, Parker .....	445-6056
Dukowitz, Shelly .....	445-7373
Erickson, Jesse .....	445-9779
Gedde, Madison.....	445-6892
Lonski, Melissa.....	445-3776
O'connor, Cody .....	445-4471
Rexach, Milton.....	445-4501
Siegel, Anna .....	445-9723
Nevala, Jared .....	472-7524
Peterson, Kristina .....	472-4563
Von Wahlde, Tamara.....	472-4600
Johnson, Mitchell .....	538-8890
Lake, Daniel.....	538-6621
Bjorn, Mara .....	564-6343
Burke, Gerald .....	564-2004
Campbell, Donald.....	564-3969
Carroll, Charlis .....	564-4422
Dissmore, Rebecca .....	564-7153
Dr Mark Wheaton .....	564-1511
Haataja, Mike .....	564-1369
Haskins, Zach.....	564-3970
Hendrickx, Jacob .....	564-6061
Johnson, Curtis .....	564-6462
Johnson, Gail .....	564-8110
Keane, Dennis .....	564-2370
Kinnunen, Jeffrey.....	564-8188
Massey, Debra.....	564-7846
Murphy, Larry .....	564-0392
Nelson, Mysti.....	564-3339
Paulson, Dalton .....	564-0523
Puterbaugh, Dennis.....	564-4315
Puttonen, Donald .....	564-5507
Rautio, Kelly .....	564-6901
Roberts, Aubrey .....	564-9619
Timm, Tom .....	564-6474
Uselman, Allison .....	564-3050
Wild Walleye Eatery .....	564-9453
Workman, Christian .....	564-2204
Aho, James .....	837-8761
Churchman, Teresa .....	837-2156
Clark, Cory .....	837-3414
Dewitt, Eric .....	837-0230
Johnson, Calvin.....	837-5512
Miller, Shaniah .....	837-3773
Paul, David .....	837-5987
Stine, Michael.....	837-4921
Wanous, Larry .....	837-2390
Whiteford, Daniel .....	837-8683



*New Pizza Ranch in Perham is open for business*

## BUSINESS SPOTLIGHT: Pizza Ranch

**Locations:** Wadena and Perham

**Hours:** 11am to 9pm, Monday through Saturday

In the heart of every cowboy lies a dream. The dream in this case was Pizza Ranch, and it all began in the heart of a young man in Iowa. That dream now extends to thirteen states, including Minnesota.

Darren Kelderman liked the company's mission, which was to "give every guest a legendary experience." He opened his first Pizza Ranch in Wadena, MN in 1988. The restaurant was such a welcome addition to the community that he expanded his business, opening the second Pizza Ranch in Perham, MN in the early 1990s.

On May 4, 2016, Darren moved their downtown Perham location to a newly remodeled building at 720 3rd Ave SE. The new location is able to serve more customers and has a large parking lot, something that wasn't available at their downtown location. Their menu includes the awesome buffet, Pizza Lover's Pizza, the Country's Best chicken, and their famous Cactus Bread.

The Keldermans are very focused on legendary service and quality food, and have installed West Central Telephone camera systems to help them with the day-to-day operations. The kitchen employees refer to the monitors to make sure the food bars are full and the dining area is well staffed. They also use the live and recorded footage for training purposes. Of course, the cameras also provide a level of security and allow the owners to remotely check on the business through their smartphones or other connected devices.

Darren said, "It was great to work with West Central Telephone. Their goals to provide a quality product and great customer service are very much in line with our goals."

**For great food in a great atmosphere, visit Pizza Ranch in Wadena or Perham. For information on security cameras, contact West Central Telephone at 837-5151.**