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68th Annual Meeting is May 7

This year's annual meeting is Monday, May 7 at the Sebeka High School Auditorium beginning at 7 pm.

The nominations and elections committee will meet March 6 to appoint official candidates who wish to serve on the board. Bruce Kinnunen is seeking re-election; contact a committee member if interested in running for the board. Committee members are Hazel Yliniemi, Dave Fjeldheim, Pat Pederson, Annette Peterson, David Anderson and James Runyan.

Enjoy live music before the meeting, with a light meal and door prizes to follow. All members of the cooperative are welcome!



Turn Your House Into a Smart and Safe Home

With a Honeywell Lyric security system, you have the power to transform your house into the most convenient, comfortable, and cost-efficient space you've ever lived in. Imagine monitoring and managing your entire home, from your locks to your lights and more, with the tap of an app. It's the simplest way to be in total control of what matters most — your home and everyone in it.

The Lyric family offers heating control, water leak detection, and security — which can all be controlled remotely using the Total Connect app. It uses geofencing technology to know when you're home or away, so you can manage Lyric devices from anywhere using your smartphone or tablet, ensuring your home remains just how you like it.

See Your Doorstep with the New SkyBell Video Doorbell

Honeywell Total Connect® and your SkyBell® Video Doorbell let you see, hear, and speak to visitors, manage your security system, and lock your door — all from the same screen.

- See your children get home from school with the Honeywell Total Connect iOS or Android app.

Honeywell
THE POWER OF CONNECTED

Total Connect®



- When you can't view live video, view events in your Honeywell Total Connect events log to ensure your children made it home safe.
- Talk to and see visitors at the door when children are home alone — so your children don't have to.
- Receive push notifications from Honeywell Total Connect when someone rings your SkyBell doorbell and when motion is detected.

24/7 Professional Monitoring Available

You sleep. We don't. Self-monitor through the app, or enjoy peace of mind 24/7 with professional monitoring from West Central Telephone. We've got the right plan for your family!

For details on how to take control with Honeywell Lyric and Total Connect, call 837-5151 today.

Scholarship Deadlines Approaching

There's still time for high school seniors to apply for a \$1,000 scholarship from West Central Telephone. The deadline for the WCTA Scholarship applications is April 6. This scholarship is not income- or need-based, and although applicants should have at least a "C" GPA, they do not need to be top of class.

For more information and the application for the WCTA Scholarship, students should see their area high school counselors or visit www.wcta.net and click on Scholarships. They must complete the online application, write a brief essay, and submit by the deadline.

Current college students are urged to apply for a \$1,000 scholarship through the 2nd Year or Beyond Scholarship. Students are eligible if they graduated from high school, are from any one of the five telephone exchanges of WCTA, and are currently attending

2nd year or beyond higher education. **Past scholarship winners are also eligible.**

The deadline for the 2nd Year or Beyond Scholarship application is June 1. For more information and the application, visit www.wcta.net and click on Scholarships. You may also call Geri Salmela at 218-837-5151 or email her at geris@wcta.net.



Reminder of Our Policies Regarding Customer Information

WCTA maintains the security and confidentiality of Customer Proprietary Network Information (CPNI). We never sell or share your private account information to outside companies for any reason. The protection of your information is important to us, and we have procedures in place to ensure your privacy.

We'd like to continue to offer you new products and services, or improve your existing service offerings, based on information about your account, or CPNI, unless you should choose to "Opt Out" by calling 218-837-5151. Your approval or denial of CPNI use remains valid until you notify us.

To further protect your privacy, please remember that we may ask for a photo ID when visiting in person to discuss your account. We can only discuss account information with people authorized by the account owner. For some routine customer service issues, we can address CPNI if you have the bill or call detail information you wish to discuss. When you call with account questions, we must authenticate you by asking for your pre-established password, calling you back at the phone number related to your account, or sending the information to your street or email address of record. **Please contact us at 837-5151 with questions.**

Get on the National Do Not Call Registry

To decrease unwelcome telemarketing calls, register your telephone number by calling 888-382-1222 or visiting donotcall.gov.

Minnesota Telephone Discounts

You may be eligible to receive discounts for your service from West Central Telephone through the federal Lifeline program and the state Telephone Assistance Program (TAP). Qualified members receive monthly discounts totaling \$12.75 on eligible services. To see if you are eligible call 837-5151 or visit www.wcta.net.



Ash vs. Evil Dead
Sundays @ 9 pm
STARZ

The third season finds Ash, having gone from murderous urban legend to humanity-saving hometown hero, discovering that he has a long-lost daughter who's been entrusted in his care. When Kelly witnesses a televised massacre with Ruby's fingerprints all over it, she returns with a new friend to warn Ash and Pablo that evil isn't done with them yet.

Blood is thicker than water in the battle of good vs Evil Dead.

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Are You Having Trouble Using the Telephone Due to a Hearing or Speech Disability?

Minnesota Relay is a free telephone service that uses specially trained communications assistants to facilitate telephone calls between people with hearing and speech disabilities and other individuals. Calls can be made to anywhere in the world, 24 hours a day, 365 days a year. All calls are completely confidential.

To make a Minnesota Relay call dial 7-1-1. Once connected to the relay service, tell the communications assistant the type of relay call you wish to make. Or, you may dial the specific toll free number for the type of relay service.

For More Information on Minnesota Relay Services:

www.mnrelay.org
1-800-657-3775

Important Information Emergency Assistance

TTY callers should dial 9-1-1 directly in an emergency. All 9-1-1 centers are equipped to handle TTY calls. Minnesota Relay can process emergency calls, but this may delay the response to your call.

To file a Complaint Regarding Minnesota Relay

Email your complaint to mn.relay@state.mn.us or call 1-800-657-3775. When filing your complaint please provide:

- Date and time of the relay call
- Calling from and to phone numbers
- CA's identification number
- Nature of your complaint

You may also file a complaint with the Federal Communications Commission:

- Website: www.fcc.gov/complaints
- Voice: 1-888-225-5322
- TTY: 1-888-835-5322
- ASL via VP: 1-844-432-2275

Telephone Equipment Distribution (TED) Program

The TED Program provides free specialized telecommunications equipment to income eligible Minnesotans who are having trouble using the telephone due to a hearing, speech, or physical disability. For more information on the TED Program:

- Website: mn.gov/dhs/ted-program
- Voice: 1-800-657-3663
- TTY: 1-888-206-6555
- ASL via VP: 1-866-635-0082

Types of Relay Services Captioned Telephone Service (CTS)

CTS uses a special telephone with a text display screen so that a person who is hard of hearing can listen to and read captions of everything the other person on the call says. You speak directly to the other person on the call, and a relay communications assistant transcribes everything the other person says into captions, which appear on the display screen of your CTS phone.

Internet Protocol Captioned Telephone Service (IP CTS)

Internet-based forms of CTS are available for those who would like to use CTS on a computer, tablet, or smartphone. Go to: www.fcc.gov/consumers/guides/internet-protocol-ip-captioned-telephone-service.

Computer (ASCII): 1-800-627-3529

Computer users can access Minnesota Relay. Set your communications software to the following protocols: speeds ranging from 300 to 2400; 8 Bits; No Parity; 1 Stop Bit; Full Duplex. When calling at a rate of 300 or below, follow the above using Half Duplex.

Hearing Carry Over (HCO): 1-800-627-3529

HCO allows a person who can hear clearly but who has very limited or no speech capability to make and receive phone calls. Using a special text telephone, you type your conversation for the relay communications assistant to read to the other person, and listen directly to the other person's response.

Hearing User: 1-800-627-3529

A hearing person may use a standard telephone or mobile phone to place a relay call and speak with a person who is deaf, hard of hearing, or speech disabled.

Internet Protocol (IP) Relay:

IP Relay combines text-based relay service with the ease of the Internet — no need for a TTY. You are able to make your relay call using a

computer, laptop, tablet, or smartphone. Go to: www.sprintrelay.com.

Spanish Relay: 1-877-627-5448

Spanish speaking persons with a hearing or speech disability are able to make relay calls. This is not a translation service — both parties must speak Spanish, and at least one party must have a hearing or speech disability.

Speech-to-Speech (STS): 1-877-627-3848

STS allows a person who has difficulty speaking or being understood on the phone to communicate using his or her own voice or voice synthesizer. The relay communications assistant revoices your words so that the other person on the call can understand them, and the other person speaks directly to you.

Text-Telephone (TTY): 1-800-627-3529

This service allows a person who is deaf, deafblind, or speech disabled to use a TTY to communicate with the other person on the call.

Video Relay Service (VRS)

VRS allows a person who uses American Sign Language (ASL) to communicate over the phone. The VRS user connects to the relay communications assistant via an Internet-enabled device with a video camera. The communications assistant relays the conversation back and forth between the parties — in ASL with the VRS user and by voice with the called party. Go to: www.fcc.gov/consumers/guides/video-relay-services.

Voice Carry Over (VCO): 1-877-627-3024

VCO allows a person with a hearing disability, but who wants to use his or her own voice, to speak directly to the other party. The communications assistant then types the other party's response, which is displayed on the VCO user's text telephone.

Welcome New Members

Hanson Logan.....	445-3903
Harding Zachary.....	445-3783
Trettel-Suwareh Natasha M .	445-9795
Wermers Olivia	445-0424
Whispering Pines	
Log Homes	445-6006
Huff Levi	472-3495
Klondike Cafe	538-6005
Peltier Dennis	538-1164
Ehrmantraut Loretta.....	564-0507
Hensel Matt	564-0558
Hill Ryan	564-5890
Hoernemann Frederick	564-2997
Pinoniemi David.....	564-7250
Riemann Ricky	564-4704
Torvinen Christopher.....	564-1574
Yliniemi Debbie.....	564-3629
Kicker Leland.....	631-4111
Artmann Lance.....	837-1893
Borneman Andrew	837-9245
Burgau Gary.....	837-5587
French Cary.....	837-0970
Horn Jennifer.....	837-2139
Strayer Inge E.....	837-4982

Gez Whiz! What Do All the G's Mean?

The G's below mean completely different things but are often confused. To clear things up, here are the definitions:

The G in 5G, as it relates to mobile technology, means "generation." 5G is the 5th generation of mobile technology. Each generation promises faster broadband speeds and more network capacity.

GB, with a capital B, means Gigabytes — a measurement of data storage capacity. For example, a cellular phone plan may allow you to use up to 2 GB of data before being charged extra fees. Or your computer's hard drive may have a storage capacity of 750 GB.

Gbps, with a lowercase b, means Gigabits per second — a measurement of internet speed. This is ultra fast; 1 Gbps is the equivalent of 1,000 Mbps.

BUSINESS SPOTLIGHT: Moench Body Shop

Business Address: 62312 State Hwy 29, Wadena, MN 56482

Business Phone Number: 218-631-1718

Business Website: <https://www.moenchbodyshop.com>

Quality work, reasonably priced: That's the motto of Moench Body Shop, which has been providing the very best in auto body repair to the rural Wadena area since 1982. Owner Roman Moench started his business 35 years ago with a passion for quality repairs. He wanted to use his experience in small-engine repair and his interest in bodywork to start a business that would "try and do the best repair it could."

While striving to live up to its motto, Moench Body Shop has evolved into a business that offers a variety of goods and services including:

- Auto body work
- Windshield repair and replacement
- Small engine repair
- Country Clipper zero-turn lawnmowers
- Echo chainsaws, weed trimmers, and blowers
- Factory Authorized Fisher Plow & Spreader Dealer



Since we expanded our fiber network into rural Wadena, Moench Body Shop has access to our services. Besides telephone service, Moench now has broadband internet and a Honeywell security system. Moench said the decision to get services from West Central was an easy one. "Our main form of marketing is an online presence, and having high speed internet makes it easy to maintain. The services are dependable, and having a local person to talk to if there is an issue is very important to me."

For more information on Moench Body Shop's quality auto body and repair work as well as Country Clipper, Echo, and Fisher products, visit www.moenchbodyshop.com.

Call West Central Telephone at 837-5151 to learn about phone, internet, security and other technology solutions for your business.