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NOVEMBER/DECEMBER 2018

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We Wish You a Warm and Wonderful Holiday Season

Happy holidays from all of us at West Central Telephone! We hope the coming weeks are filled with many special moments with the people you hold dear.

If technology is on your holiday gift list, we'd be happy to help you make sure you have the communications services to support new devices. Call 837-5151 or visit www.wcta.net to find out more.

Our offices will be closed to enjoy the holidays on:
Thursday, November 22
Tuesday, December 25
Tuesday, January 1



Home Security Systems

PROTECT WHAT HEARTS HOLD DEAR ♥

The holiday season is prime time for crime, with thieves going after gifts under your tree and packages on your front porch. Consider the following security solutions:

- Ring Video Doorbell
- Motion detectors
- Remote monitoring via smartphone
- Home security system
- Surveillance cameras



CALL 837-5151 NOW TO LEARN MORE

Save 15% on a Ring Video Doorbell through December 31.*

*Ring Elite models not included. Installation fee will apply. Contact us for complete details.



Strong Connections ARE THE HEART OF YOUR HOME.♥

We offer unlimited Internet with speeds up to 1 Gig. That's 1,000 Mbps fast! When choosing your Internet plan, be sure to consider how many devices in your home are online streaming movies, videos, games and more.

CALL 837-5151

*Unlimited internet; upload and download speeds are the same. Phone service included in our plans; contact our office for complete details.

We Whole-Heartedly Invite You to Join Our Holiday Activities

To enhance your holiday spirit, WCTA hopes you'll take part in the following activities:

Holiday Coloring Contest

We invite all children 10 years old or younger to take part in the West Central Telephone 2018 Coloring Contest. Stop by and pick up an entry form, then color or decorate to your liking. Drop off or mail your entry to Coloring Contest, West Central Telephone, PO Box 304, Sebeka, MN 56477. Thursday, November 29 is the deadline for entries. We'll announce the winning entries the following week. Official rules will be on the entry forms.

Holiday Open Houses

We're hosting a Holiday Open House at both locations to thank you from the bottom of our hearts for being a West Central Telephone customer. Watch for more information in your December bill.

Friday, December 7 from 2:30pm to 4:00pm

- At the Menahga office, located at 14 Main Street SW in Menahga.

Friday, December 14 from 2:30pm to 4:00pm

- At the Sebeka office, located at 308 Frontage Road, Sebeka. Santa will be in Sebeka, so bring your camera and your wish list!



Holiday Giving

In the true holiday spirit, we invite you to start a new family tradition of helping local families. We're once again working with The Empty Stocking Fund to collect new toys, games and gifts for those in need. Cash donations are also welcome. Drop off your donations at either of our offices by December 8. They'll be delivered to area families before Christmas.

We're also continuing to collect gently used winter coats, hats and gloves in cooperation with the Mahube-Otwa Community Action Partnership, Inc., which distributes the coats. If you need a coat, please contact your county office.

May you and yours enjoy the season!



What You Need to Know About Battery Backup

Many of today's advanced home phone services require backup battery power to continue functioning during an outage. To avoid a disruption of service during an outage — and to maintain the ability to connect to 911 emergency services — West Central Telephone provides backup power for your home phones at no extra charge.



What Your Battery Can — and Can't — Do for You

Our backup batteries allow you to continue to use your home phone services during a power outage. Without a backup battery or alternate backup source such as a generator, you will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power. Our backup battery does not provide power to any services other than phone. Home security systems, medical monitoring devices and other equipment will not run on a home phone backup battery.

Replacement Options

West Central Telephone maintains and routinely replaces battery backup power. Our team will call you to schedule a time to swap out the battery backup power — at no charge to you.

Expected Battery Backup Duration

Our backup batteries are expected to last at least eight hours on standby power. The battery backup should give you six hours of talk time.

Proper Care and Use of Your Battery

These batteries are rechargeable and have an expected lifespan of two to three years. At this point, we'll contact you to schedule a time for replacement. If your device begins to beep loudly, it means the battery is depleted and needs to be replaced; please contact our office to arrange replacement.

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NOV 21-25

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West Central
Telephone Association
We Connect You.™

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Welcome New, Members

Heimbuch, Jacob & Allysha.... 445-2373
 Heimbuch, Jack & Angel 445-3865
 Heimbuch, Jack & Angel 445-3866
 Drone, Cody 445-3903
 Schmitz, Robert..... 445-4140
 Ludovissie, Sharon 445-4505
 Schock, Andrew & Kristin 445-5636
 Hagen, Brian 445-7274
 Crist, Lori..... 445-7872
 Mevissen, Mark & Lisa 472-1246
 Hubbard, Anthony & Sherry . 538-9008
 Butler, Jesse..... 538-9719
 Beck, Everett & Carol..... 564-0664
 Carstensen, Ken & Meri..... 564-0677
 Hoban, Bill..... 564-0898
 Tormanen, Maria..... 564-1186
 Erhardt, Brian Lee..... 564-1627
 Hoversten, Jerry 564-2551
 Meech, Richard 564-2825
 Bahe, Janet 564-4616
 Malin-Boyce, Susan..... 564-4969
 Harvala, Arnold..... 564-5235
 Boxell-Kirk, Phyllis 564-6187
 Hinz, Michelle 564-6353
 Severson, Richard & Caren.. 564-7932
 Talentsy Inc..... 564-8571
 Tschudi, Rochelle 564-8592
 Luksik, Norman & Dianne 564-9023
 Schroeder, Hunter 564-9068
 Lake Country Associates 564-9229
 Tatro, Perry & Stacy 564-9655
 Lonski, Melissa 629-1207
 Hejhal, Michael 629-1838
 Browne, Ryan..... 631-1776
 Staudacher, Mary 837-0194
 Motzko, Suzanne..... 837-1918
 Christensen,
 Nathan & Lauren..... 837-2700
 Hanninen, Donald..... 837-3010
 Winkler, Jessica..... 837-4825
 Tracy, Scott & Tracy 837-5091
 Knowles, Luke..... 837-5424
 Stroozas, Madison..... 837-6356
 Burgau, Tanner..... 837-6496
 Didier, Joe 837-6695
 Steinke, Shirley 837-8556



BUSINESS SPOTLIGHT: North Central Alignment & Tire

North Central Alignment & Tire has been a fixture in Sebeka since 1981. Located on Highway 71, they offer alignments on trucks, cars and pickups, as well as tire sales, oil changes and tune-ups. They also work on suspensions and brakes. “We do pretty much everything,” said Tom Hjermstad, who owns and operates the business with his stepson, Greg.

Starting his own auto repair shop wasn’t always an ambition of Tom’s. “Before that, I wasn’t close to doing this type of thing,” he recalled. He worked in sales in Minneapolis for 11 years before coming back to his hometown of Park Rapids, where he became a Mobil oil distributor. After doing that for 29 years, Tom opened North Central Alignment & Tire. Greg joined the company 27 years ago.

The automobile industry has evolved quite a bit since 1981. “Every year, you need new equipment, and every year the analyzing of the engines changes, too,” said Tom. “When we first started in tires, there were a dozen different kinds. Now, there are 200 or 300 sizes.” Luckily, navigating the ever-changing industry is easier with West Central’s phone, internet and security services.

For all your auto repairs and maintenance, stop by North Central Alignment & Tire at 407 US Hwy 71 N, Sebeka or call 837-5121. You can also find them on Facebook.

Call West Central Telephone at 837-5151 to learn about our phone systems, internet plans and security systems for your business.