

Authorized Account Contacts Form

Per the new Federal Communications Commission rules regarding Customer Proprietary Network Information (CPNI), this form needs to be completed and returned to our office.

Reminder: Due to the new CPNI FCC rules, we can only discuss certain account information and call detail with your authorized contacts. For example: if you have another person that calls in to get information on your account such as balance due, it is important that you added them as an Authorized Contact. If your account is individual and you would like your spouse to get information, they will need to be an Authorized Contact.

Current Authorized Account Contact(s):

Telephone number(s): _____

Account Owner(s): _____

Yes, at this time I would like to add the following people as authorized contacts for my account.

Additional Authorized Contact: _____

Additional Authorized Contact: _____

No, at this time I do not want to add any additional authorized contacts to my account.

Password: Used to validate the identification of the authorized contact person(s) on your account.

Password: _____
 A-Z A-Z A-Z A-Z 0-9 0-9

Key: A-Z = Any Letter
 0-9 = Any Number

Security Questions:

What was your first car? _____

What is your favorite color? _____

Who is your favorite movie character or title? _____

What is the name of your favorite pet? _____

Optional Information:

Email: The FCC does allow call detail CPNI to be sent to an email account on record. However, this email must be in the company files for at least 30 days before CPNI can be sent to it. If you would like our company to have an "email address on record" in our files, please provide the address.

Email Address: _____

Authorized By: _____
(Signature of authorized contact currently listed on account)

Date: _____

Please return with your next payment or use the enclosed envelope to return the completed form to our office at:

West Central Telephone Association
PO Box 304
Sebeka, MN 56477

For questions regarding this form or the CPNI Company policies please contact West Central Telephone at 837-5151 or (800) 945-2163.

*Anthony Mayer, CPNI Compliance Officer
West Central Telephone Association*