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NOVEMBER/DECEMBER 2020

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May You Find Joy This Holiday Season

Despite the challenges of 2020, West Central Telephone hopes you're able to end this year on a peaceful note, recognizing and celebrating the blessings in your life. May you strengthen connections with loved ones and help spread hope throughout the community.

Our offices will be closed to enjoy the holidays on:

- Thursday, November 26
- Friday, December 25
- Friday, January 1

We wish you a Merry Christmas and thank you for supporting our company. Here's to better days ahead in 2021!



West Central
Telephone Association
We Connect You.™



Make Merry Memories
WITH VIDEO CALLS

When you can't be together in person this holiday season, gather virtually instead. With our high-speed internet, group video calls will go more smoothly and feel more festive. You'll also enjoy merrier online shopping, gaming, learning, streaming, and more.

**SIGN UP FOR NEW
OR UPGRADED INTERNET
CALL 837-5151**

We offer internet speeds up to 1,000 Mbps!

Actual internet speeds vary and are dependent on many factors. Contact us for details.



Shop Big on Small Business Saturday

American Express founded Small Business Saturday in 2010 to encourage holiday shoppers to patronize small, independently owned stores in their communities. Held yearly on the Saturday after Thanksgiving, the event has continued to grow.

Due to 2020's challenges, small businesses need more support than ever. So, on November 28, we encourage you to shop local when buying holiday gifts.

Here are some festive ideas:

- Buy gift cards from salons, restaurants and bars, movie theaters and clothing/shoe stores.
- Find deals on social media by searching #ShopSmall.

- Go practical with gift cards from local gas stations or hardware stores.
- For the person who has everything, put a bottle of wine, beer or sparkling non-alcoholic wine inside a gift basket along with crackers and cheese, then wrap with a bow. In addition to finding the perfect gifts for friends and family, you'll be giving the gift of support to small, independent businesses in our community.



Make Merry Memories WITH HOLIDAY ACTIVITIES

West Central Telephone hopes you enjoy lots of merriment with family and friends, whether in the real world or the virtual one. To kick off your holiday spirit, please join us in the following activities.

Holiday Coloring Contest

Children 9 years old or younger are invited to enter the 2020 Coloring Contest. Pick up an entry form, then color or decorate to your liking. Return your entry to Coloring Contest, West Central Telephone, PO Box 304, Sebeka, MN 56477. Friday, November 27 is the deadline for entries. Winners announced the following week.

Holiday Giving: Empty Stocking

In the true holiday spirit, we invite you to start a new family tradition of helping local families in need by donating new toys, games, and gifts. Cash donations are also welcome. Please drop off your donations at either of our offices by Friday, December 4. They'll be delivered before Christmas.



We're also accepting gently used (or new) winter coats, hats and gloves in cooperation with the Mahube-Otwa Community Action Partnership, Inc., which distributes the coats. If you need a coat, please contact your county office.



Frozen

Premiering November 6
@ 7:00pm

STARZ

Princess Anna, Mountain Man Kristoff and Olaf the Snowman set out to save Princess Elsa and the magical land of Arendelle in this blockbuster musical treat. It was the Oscar winner for Best Animated Feature in 2013.

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What You Need to Know About Battery Backup

Many of today's advanced home phone services require backup battery power to continue functioning during an outage. To avoid a disruption of service during an outage — and to maintain the ability to connect to 911 emergency services — West Central Telephone provides backup power for your home phones at no extra charge.



What Your Battery Can — and Can't — Do for You

Our backup batteries allow you to continue to use your home phone services during a power outage. Without a backup battery or alternate backup source such as a generator, you will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power. Our backup battery does not provide power to any services other than phone. Home security systems, medical monitoring devices and other equipment will not run on a home phone backup battery.

Replacement Options

West Central Telephone maintains and routinely replaces battery backup power. Our team will call you to schedule a time to swap out the battery backup power — at no charge to you.

Expected Battery Backup Duration

Our backup batteries are expected to last at least eight hours on standby power. The battery backup should give you six hours of talk time. We do have options for an extended outage battery that can provide up to 24 hours of standby. Call for more information.

Proper Care and Use of Your Battery

These batteries are rechargeable and have an expected lifespan of two to three years. At this point, we'll contact you to schedule a time for replacement. If your device begins to beep loudly, it means the battery is depleted and needs to be replaced; please contact our office to arrange replacement.



**Free Preview
Coming Soon!**

**November 25th thru
November 30, 2020**

**Watch HBO® & Cinemax®
FREE for six days and see
what you've been missing.**



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Telephone Association
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Welcome New Members

Albie, James & Jill414-6750
Berg, Bruce & Mary.....894-3837
Berg, Jeff & Nicole.....894-5711
Berg, Kenneth & Patricia894-3384
Bondzin, Mike & Veronica.....631-4622
Bramsted,
Glen & Amanda.....414-6770
Carpenter, Dean.....837-5642
Ehrmantraut, Tammy.....629-1519
Etzler, Martin & Margie.....894-3842
Gorter, Harlan & Lorna414-6739
Hammack, Crystal.....837-5527
Johnson, Emil & Dorothy.....564-4760
Johnson, Mark & Jessica414-6417
Johnson, Michael S.....894-2391
Keranen, Arnold538-4790
Komppa, Thomas837-5995
Kopponen,
James & Sandra.....632-6024
Korfe, Rachel414-6397
Lambert, Roger472-8569
Ludovissie, David629-1701
Mertens, Clyde.....894-3000
Middendorf, Sarah629-1512
Nance, Kenneth & Sharon.....414-6217
Olson, Logan629-1760
Perius, Lance & Vanessa.....414-6734
Schotzko, Anthony.....414-6797
Wilhelmi, Jim & Kathy.....629-1044



BUSINESS SPOTLIGHT: Premier Realty Group, LLC

Premier Realty Group LLC is a full-service real estate company located at 504 Ash Ave NW Suite 2 in Wadena. It offers professional service at competitive rates. Founder Jeff Nardello brought more than 18 years' experience in real estate to the table when he opened Premier Realty Group, LLC. He started his own company because he enjoys helping buyers and sellers realize their real estate dreams. His team of three is eager to help with the ins and outs of real estate and works hard to make the process as easy as possible for clients.

The company's tagline is "Your Property is Our Priority." Those five words form the foundation of Premier Realty Group, LLC and represent their commitment to giving each client a professional and personalized experience. When asked to share their biggest challenges, Jeff said, "The biggest challenges are finding the right property for the right buyer and navigating current protocols under COVID-19 — especially during our first year of business. We also face the challenge of getting people to list their homes. We need more listings!"

While West Central Telephone can't help Premier Realty Group, LLC with listings, we are able to provide business support. Since Jeff is a cooperative member, he was already familiar with West Central Telephone, which made it easy for him to choose us for business support services. Even though West Central Telephone isn't the local phone service provider, we were able to install a business phone system and provide managed Wi-Fi service and support for his business.

Premier Realty Group, LLC hopes to grow quickly and be a top-of-mind name in real estate. If you need help buying or selling property, call 218-430-0355 or visit their website at www.premierrealtygroupmn.com.

Call West Central Telephone at 837-5151 to learn about phone, internet, security and other technology solutions for your business.